

# IVO JOKINEN

## PERSONAL

### Name

Ivo Jokinen

### Address

Townsend Road 9  
NR4 6RG Norwich

### Phone number

0622334455

### Email

voorbeeld@hotmail.com

### Date of birth

18-10-1986

### Place of birth

Helsinki

## SKILLS

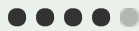
### Leadership



### Customer skills



### Inventory



### Finance



## INTERESTS

- Culinary food
- Wine
- Golf
- Festivals

## LANGUAGES

### Finnish



### English



### Russian



I eat, sleep, and breathe hospitality. Ever since I remember, I have wanted to work in hospitality. My passion started growing up working in my parent's restaurant. I have strong social skills and a colloquial attitude towards my guests. However, I can be authoritative as well, when the situation asks for it.

After working many years in a management role in the vibrant nightlife of Norwich, I'm now looking forward to taking the next step in my career. My ambition is to work in a similar management role in the high-end hospitality industry.

## WORK EXPERIENCE

### Bar manager

Jan 2014 - Aug 2019

Mojo's, Norwich

In my role as bar manager, I am responsible for the everyday management of our team. I am the first point of contact for employees, suppliers and other stakeholders. My key responsibilities include;

- buying, supplier management and price negotiations
- monitoring safety and regulations
- planning and supervision of employees
- organisation and management of events

### Bartender

Jan 2011 - Jul 2013

The Birdcage, Norwich

Independent working bartender and waiter. After a year, my responsibilities were expanded to;

- Daily cash register closure
- Planning of personnel and making work schedules
- Onboarding process of new staff

### Waiter

Sep 2008 - Jul 2011

Ravintola Muru, Helsinki

## EDUCATION AND QUALIFICATIONS

### WineSkills Principles of Vinegrowing

Aug 2019

Plumpton College, Plumpton

### Emergency First Aid at Work

Apr 2018

Surrey First Aid Training Ltd, Guildford

### Handling Violence and Aggression Training

Sep 2017

Elite Training European Ltd, Norwich

Recognizing different forms of aggression. Supervising safety and regulations. Interventions and legally applying force.

### Hotel and Restaurant Management Training (BA)

Sep 2007 - Jun 2011

Haaga-Helia University of Applied Sciences, Helsinki

## REFERENCES

References available on request.